

Eirteic Training Services

Overview

Eirteic Consulting offers comprehensive training classes for all products in our portfolio. We maintain dedicated training facilities around the world and also offer customized and solution-based training on customer premises. Our Eirteic instructors are vendor-certified trainers, as well as experienced engineers. This combination enables our trainers to provide real-world scenarios and anecdotes throughout the training, ensuring that training is delivered in the most effective manner. Eirteic has delivered courses to customers all around the world including the US, UK, Ireland, Italy, Belgium, Russia, Ukraine, Kenya, South Africa, Jamaica, Singapore, Australia, India, Malaysia, Japan, China and South Korea. As a result, of these efforts, we have been awarded various training accolades for our services including Micromuse's "Training Partner of the Quarter" Q202 and "Training Partner of the Year" 2005).

IBM Netcool Training

Eirteic consultants possess over 40 Netcool Certified Training (NCT) qualifications. With over five years experience in instructing, our trainers—who are also field-consultants for the Netcool suite—can deliver the highest level of education. Eirteic is certified by IBM to deliver training courses in all Netcool applications, and is further certified to deliver the Netcool Certified Consultant (NCC) examination for relevant products. In addition to creating course material for IBM's new product releases, we maintain ongoing communication with IBM's Training and Education departments to ensure that customer's training needs are always met. Training classes include:

- Netcool OMNibus Training
- Netcool Impact Training
- Netcool Precision Training
- Netcool Proviso Training
- Netcool RAD Training
- Netcool Reporter Training
- Netcool Webtop Training
- Netcool XSM's Training
- Netcool NeuSecure Training

BENEFITS

- Training classes for IBM Netcool and Voyence product lines
- Training experts with over 40 Netcool Certified Training (NCT) qualifications
- Custom product and solutions-based training packages
- Choice of training locations (off-site, dedicated training facilities or on customer premise)
- Classes are IBM-certified for all Netcool applications
- Certified to deliver Netcool Certified Consultant (NCC) examinations



Eirteic is certified to deliver the Netcool Certified Consultant (NCC) examination

Voyence Training

Eirteic Consulting is one of the first partners in the world to offer training for Voyence's automated network compliance, change and configuration management solutions. Our certified consultants offer product and solution based training to meet your business requirements. Training classes include:

- Voyence Control–Application Administration
- Voyence Control–End User

Training Partners



Facilities & Location

Eirteic offers training on and off-site, depending on the customer's requirements. In-house training facilities are located in the US, Europe, South Africa and Australia. All locations possess state-of-the-art presentation capabilities and high specification IT equipment.

About Eirteic Consulting

Since its inception in 2000, Eirteic Consulting has been dedicated to providing quality OSS and ITSM solutions. It has a proven track record in delivering solutions to the telecommunications, service provider and enterprise marketplace. With headquarters in Ireland, Eirteic Consulting has offices in the US, Europe, South Africa, Australia and is highly active in the global marketplace; Eirteic Consulting has worked with customers in over 20 countries consistently delivering best of breed OSS and ITSM deployments. Its consultants have accumulated vast knowledge of the OSS and ITSM spaces as a result of this global footprint and are accredited to the highest levels required in the software tools that the company offers. Eirteic Consulting provides consultancy, integration, training and support for the most valuable network tools available to operators today.



Your Partner for Superior Management Solutions