

## Health Check for IBM Tivoli Netcool

Optimize performance through a comprehensive audit and expert results analysis

### Overview

The Eirteic Health Check for IBM Tivoli Netcool is designed for businesses that want to improve the performance and effectiveness of their Netcool platform based on expert analysis and industry best practices. With the increasing demands from your customers to deliver and maintain even more complex services, it is important that your chosen solution be deployed in a useful and meaningful way.

### Environmental Analysis

Eirteic's Health Check for IBM Tivoli Netcool includes a complete review of your Netcool deployment. Our consultants review your architecture including an audit of all configuration files to ensure appropriateness of content; ensuring that system sizing is appropriate to your environment; and suggesting other complementary products based on requirements gained from interviews with your company's employees.

### Recommendations by Industry Experts

Eirteic consultants are the world's most renowned experts in the Netcool suite of solutions including Netcool/OMNibus, Netcool/Precision, Netcool/Impact, Netcool/Proviso, Netcool/ Dashboards, Netcool/Reporter and Netcool/Internet Service Monitors. All of our Audit Engineers have multiple certifications and extensive project experience spanning multi-layer architectures including Micromuse, Nortel, Marconi, and TMI. In addition, IBM/Micromuse has repeatedly named Eirteic Consulting a winner of its prestigious "Channel Partner of the Year" and "Training Partner of the Year" honors. Our Engineers have undergone extensive training and field experience in over 20 countries, enabling Eirteic professional service engineers to interpret data in the context of your network environment and based on your unique business.

### BENEFITS

- Reduce risk and the associated cost of downtime
- Knowledge-transfer to in-house IT staff by Eirteic's world-renowned team of industry and product experts
- Optimize the performance of your management platform
- Extract the full value from your existing solution
- Ensure latest systems support with Eirteic's proactive support

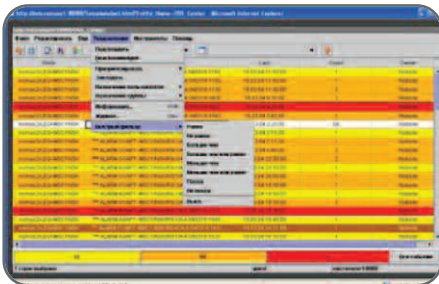


Comprehensive audit provides expert recommendations for deployment optimization

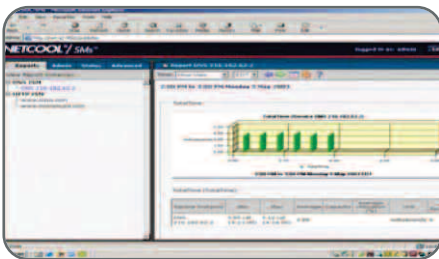
# DATA SHEET



Leverage visual cues to identify trouble spots and maximize management efficiency



Allocate resources more effectively within your environment



Identify issues before they affect end users and service delivery

## Deliverables

Once Eirteic has audited your existing architecture against new requirements, our consultants create a detailed report containing our findings and recommendations.

### The Health Check for IBM Tivoli Netcool provides the following:

- Detailed interview with IT and business stakeholders to identify objectives
- System sizing based on your current network, systems, and application environment
- Modifications to the architecture based on needs identified
- Preparation of an executive summary of the collected data, with emphasis on the objectives for the service as defined in the initial interview
- Presentation of service deliverables and findings in written and electronic formats
- On-site presentation of analysis and recommendations

## About Eirteic Consulting

Since its inception in 2000, Eirteic Consulting has been dedicated to providing quality OSS and ITSM solutions. It has a proven track record in delivering solutions to the telecommunications, service provider and enterprise marketplace. With headquarters in Ireland, Eirteic Consulting has offices in the US, Europe, South Africa, Australia and is highly active in the global marketplace; Eirteic Consulting has worked with customers in over 20 countries consistently delivering best of breed OSS and ITSM deployments. Its consultants have accumulated vast knowledge of the OSS and ITSM spaces as a result of this global footprint and are accredited to the highest levels required in the software tools that the company offers. Eirteic Consulting provides consultancy, integration, training and support for the most valuable network tools available to operators today.



Your Partner for Superior Management Solutions